

## Quality Policy

STM srl wants to be among the first suppliers of the European / Global market:

- Becoming a strategic supplier of our customers, both for the conveyor belt division for the component division;
- being always at the forefront understanding how the market sectors are developing;
- Bringing innovation into the market;
- Reminding that the success of our customers is ours.

To achieve this goal, we are aware that we shall:

- Apply the principle of continuous improvement on a daily basis in our company culture, both on a personal and team level;
- Put people first, our irreplaceable resource, with their skills and experiences. Enhancing the experience of older and enthusiasm of young people, with their creativity and the desire to be a team;
- Make proud those who work with us, for our success;
- Remember to have the skills needed to fill some market gaps and try to impose us as a reference point for our customers;
- Considering our suppliers as partners, rather than simple suppliers of work and materials, to share with them (rather than impose) our needs and our expectations, rather the expectations of our customers.

The management is committed and makes available the resources necessary to achieve the following objectives for the individual company processes and all the interested parties:

- **SALES:** Increase the number of customers and deepen the specific needs of each customer during the offer / first contact phase;
- **PRODUCTION / ORGANISATIONAL:** improve our planning system to reduce delivery times in a drastic way, improves the preventive and predictive maintenance system even with software support. Reduce inventory by pursuing the concept of JIT.
- **PURCHASING:** supporting suppliers on their journey aimed at continuous improvement reduction of production costs. Search for new suppliers on the global market in order to increase our chances of growth.
- **HUMAN RESOURCES:** Infuse in all sectors of continuous improvement through team work, involving all the resources to reach the final goal.
- **QMS:** Reach and achieve the Certification of its Quality Management System according to the most advanced standards.

